Chapter 1 Comprehensive and Systematic Promotion of Policies for Persons with Disabilities
- Formulation of New (Fourth) Basic Programme for Persons with Disabilities -

Section 1 Background of Formulation of Fourth Basic Programme

1. Major Efforts to Start Discussing Fourth Basic Programme

In 1970, the Basic Act for Countermeasures Concerning Mentally and Physically Disabled Persons (Act No. 84 of 1970) was enacted as the first law of Japan to be positioned as a fundamental act concerning policies for persons with disabilities. This act aimed at the general promotion of countermeasures for persons with physical and intellectual disabilities, and specified matters constituting the basis of measures concerning the welfare of persons with physical and/or intellectual disabilities, etc. The act positioned persons considerably restricted in daily life or social life for a long time because of physical and intellectual disability as intellectually and physically handicapped. In 1993, the act was revised to the Basic Act for Persons with Disabilities. In addition to conventional intellectually and physically handicapped persons, the new act has positioned those who receive significant restrictions on daily life or social life for a lengthy period of time due to mental disorders as persons with disabilities as well. Furthermore, the purpose of the act has been revised to promote the independence of persons with disabilities and their participation in activities in all fields.

Thereafter, the amendment of 2004 newly defined a basic principle not to discriminate against persons with disabilities etc. and the Commission on Policy for Persons with Disabilities was established. Furthermore, in the revision of 2011 as a part of improvements in domestic law towards the ratification of the Convention on the Rights of Persons with Disabilities, the idea of social models and the concept of reasonable accommodation were newly adopted. Furthermore, the Commission on Policy for Persons with Disabilities has been newly established as an organization that monitors and recommends the implementation status of the Basic Disability Plan of Japan.

The Cabinet decided the Third Basic Programme for Persons with Disabilities (hereinafter referred to as the “Third Basic Programme”) in September 2013 based on the Basic Act for Persons with Disabilities. The Third Basic Programme specified the following five points from a cross-sectional perspective common to each field: Respect for the self-determination of persons with disabilities and support for their decision making, comprehensive support oriented to persons with disabilities, support with consideration for their disability characteristics, improvements in accessibility\(^1\), and promotion of comprehensive and systematic efforts. Basic tenets and concrete measures for the Third Basic Programme are shown on a field-by-field basis for a total of ten fields. While the Commission on Policy for Persons with Disabilities monitored the implementation situation, steady efforts were made in each field based on the Third Basic Programme.

1: Accessibility
   Ease of use of facilities/equipment, services, information, institutions, etc.
2. **Discussion at Commission on Policy for Persons with Disabilities**

With consideration of the expiration of the Third Basic Programme in FY2017, the Commission on Policy for Persons with Disabilities conducted a vigorous investigation and deliberation to formulate the Fourth Basic Programme for Persons with Disabilities (hereinafter referred to as the “Fourth Basic Programme”) after October 2016. In the field of measures for persons with disabilities in Japan, there have been big movements, including its decision to hold the 2020 Tokyo Paralympic Games, ratification of the Convention on the Rights of Persons with Disabilities, and the Act for Eliminating Discrimination against Persons with Disabilities (Act No. 65 of 2013, hereinafter referred to as the “Act for Eliminating Discrimination”). The Commission on Policy for Persons with Disabilities, considering this trend, held discussions from a global and bird’s-eye viewpoint about the major direction of policies for persons with disabilities and policy issues to be addressed in order to make the Fourth Basic Programme qualitatively deepened from the Third Basic Programme.

As a result, after a total of eleven deliberations, the Commission on Policy for Persons with Disabilities compiled its opinions in February 2018 for the formulation of the Fourth Basic Programme for Persons with Disabilities.

3. **Formulation of the Fourth Basic Programme**

With consideration of the opinion of the Commission on Policy for Persons with Disabilities, the government prepared a draft of the Fourth Basic Programme, appealed to public opinions on the draft and the Cabinet decided on the Fourth Basic Programme on March 30, 2018.

**Section 2 Positioning and Structure of the Fourth Basic Programme**

1. **The Positioning of the Fourth Basic Programme**

The Fourth Basic Programme is based on Article 11, Paragraph 1 of the Basic Act for Persons with Disabilities (Act No. 84 of 1970) to promote the measures to support the autonomy of persons with disabilities and their social participation, comprehensively and systematically. This programme is positioned as the most basic programme of measures taken by the government for persons with disabilities.

2. **Period Covered by the Fourth Basic Programme**

The Fourth Basic Programme covers five years starting in FY2018.

3. **Structure of the Fourth Basic Programme**

The Fourth Basic Programme consists of “I. About the Fourth Basic Programme for Persons with Disabilities”, “II. Basic Approach”, and “III. Primary Direction of Measures for Persons with Disabilities in Each Fields”. The basic idea and principle of the overall plan are shown in “II. Basic Approach”, along with a cross-sectional perspective common to each field and a way of thinking for the smooth promotion of measures.

In “III. Primary Direction of Measures for Persons with Disabilities in Each Fields”, policies are organized to support the independence of persons with disabilities and their social participation in eleven fields. For each field, it indicates the primary direction of measures taken by the government during the period covered by the Fourth Basic Programme and describes various related measures.
The outline of the Fourth Basic Programme is shown in Chart 1-1.

Chart 1-1 Outline of the Fourth Basic Programme for Persons with Disabilities

### Outline of the Fourth Basic Programme for Persons with Disabilities

#### I. About Fourth Basic Programme of Persons with Disabilities

**Positioning:** The most basic programme of measures taken by the government for persons with disabilities (formulated in accordance with Article 11 of the Basic Act for Persons with Disabilities)

**Plan period:** Five years from FY2018

**Background:**
After deliberations over a year or more at the Commission on Policy for Persons with Disabilities (the deliberative council of the Cabinet Office composed of people concerned including persons with disabilities), the government created the basic programme with consideration of the opinion summarized by the Commission on Policy for Persons with Disabilities in February 2018.

#### II. Basic Idea (Purpose of Plan)

Assisting persons with disabilities to participate in all activities of society based on their own decisions and helping them realize their full potential by self-realization towards the realization of an inclusive society.

#### III. Basic Principle

1. **Further promotion of the removal of social barrier by taking the 2020 Tokyo Paralympic Games as an opportunity**
   - Incorporating the viewpoint of improving accessibility (*) in every aspect of society.
   - (*) Accessibility: ease of use of facilities/equipment, services, information, institutions, etc.
   - Proactively introducing innovative technologies such as ICT with consideration of accessibility.

2. **Respecting the philosophy of the Convention on the Rights of Persons with Disabilities and ensuring compatibility with the Convention**
   - (*) Convention on the Rights of Persons with Disabilities: Ratified by Japan in 2014. The convention is based on the basic idea of the subjective involvement of persons with disabilities.
   - Support for the participation of persons with disabilities and their decision-making in the process of deciding measures for persons with disabilities.

3. **Steadily promoting initiatives aimed at eliminating discrimination against persons with disabilities**
   - Steadily promoting environmental improvements to eliminate discrimination in order to secure the effectiveness of measures to eliminate discrimination against persons with disabilities from the viewpoint of both hardware and software in each field.

4. **Enrichment of outcome target for steady and effective implementation**

#### IV. Main Contents of General Discussions

- Comprehensive and cross-sectoral support oriented to persons with disabilities
- Fine-grained supports that take into account the complex difficulties and disability characteristics of women with disabilities, children with disabilities, and the elderly with disabilities
- Promotion of efforts by society as a whole in collaboration with groups of persons with disabilities and associations of economic organizations
- Promotion of understanding on the importance of life and the barrier-free mind in the whole society.
## 1. Establishment of Safe and Secure Living Environment

- **Improvements in the living environment where persons with disabilities can live safely and securely**
  - Promotion of the supply of rental housing that will not refuse those who need assistance in securing their houses.
- **Improvements in easy-to-move environment**
  - Barrier-free public transportation (e.g., platform doors)
- **Promotion of town development with consideration for persons with disabilities**
  - Pedestrian mobility support using ICT

## 2. Improvements in Information Accessibility and Enhancement of Communication Support

- **Dissemination of information communications, broadcasting, publication with consideration for persons with disabilities**
  - Establishment of systems for a telephone relay service for the hearing impaired
- **Promotion of human resources for communication support and promotion of the use of services**
  - Training, securing, and dispatching sign language interpreters and transcribers

## 3. Promotion of Disaster Prevention, Crime Prevention, etc.

- **Supporting the consideration of each individual’s obstacle characteristics in case of disaster**
  - Securing welfare evacuation centers and temporary housing that wheelchair users can use as well
  - Information transmission system, including emergency rescue (dial 119) call services, in times of disaster with consideration of each individual’s obstacle characteristics
- **Promoting crime prevention and consumer problem prevention measures**
  - Emergency rescue email and consumer consultation with consideration of each individual’s obstacle characteristics
  - Securement of the safety system of support facilities for persons with disabilities

## 4. Elimination of Discrimination, Promotion of Rights Advocacy, and Prevention of Abuse

- **Elimination of discrimination against people in all societies**
  - Promotion of facility development, services, information provision, etc. with consideration of persons with disabilities
  - Promotion of regional council on discrimination against persons with disabilities
- **Prevention of abuse of persons with disabilities and advocacy of persons with disabilities**
  - Consultation support specialists to prevent the ill-treatment of persons with disabilities

## 5. Support for Independent Living and Promotion of Decision-making Support

- **Implementing decision-making support that respects each individual’s decision**
- **Construction of a system that enables each individual to receive consultation support in his/her familiar areas**
  - Consultation support corresponding to each individual’s type of disability, age, gender, etc.
  - Promotion of peer support to persons with developmental disorders
- **Support for each individual’s transition to community life**
  - Introduction of an independent living assistance service to support those living alone
  - Comprehensive support for children with disabilities who need medical care
- **Promotion of the spread of assistance dogs for persons with disabilities and promotion of the spread, research, and development of welfare tools**
- **Improvements in the quality of disability welfare services and the development and securement of human resources**
6. **Promotion of Health and Medical Care**

- **Early discharge and transition of persons with mental disabilities and elimination of social hospitalization**
  - Support for persons with mental disabilities after discharge
- **Regional medical system**
  - Enhancement of systems that enable each individual to receive medical care and rehabilitation in his/her familiar areas
- **Promotion of R&D**
  - Development of independence support equipment utilizing the latest technology
  - Research and development of methods of intractable disease treatment

7. **Enhancement of Accommodation in Administration**

- **Provision of reasonable accommodation in judicial proceedings and elections**
  - Enhancement of information provision related to elections and others according to each individual’s obstacle characteristics
- **Provision of administrative information with consideration of accessibility**
  - Consideration at the counters of administrative agencies
  - Consideration keyboard control on websites and subtitle and voice explanation to videos

8. **Supports on Employment, Work, and Economic Independence**

- **Comprehensive employment support**
  - Consistent support for each individual before and after his/her employment and integrated support for his/her employment and daily life
  - Promotion of the employment of persons with mental disabilities and promotion of job retention with fixed employment support
- **Securing diverse employment opportunities**
  - Promotion of flexible working methods such as teleworking
  - Improving and raising the quality of welfare workers (raising labor income)
  - Employment support in agriculture

9. **Promotion of Education**

- **Development of a mechanism that enables everyone to receive education as much as possible**
  - Enhancement of special support education at all schools through the utilization of individual guidance and education support plans
- **Support for students with disabilities**
  - Establishment of a support department at each university, training of supporter human resources, and employment support
- **Enhancement of diverse learning activities throughout the life of each individual with disabilities**
  - Learning support at each life stage of persons with disabilities

10. **Promotion of Cultural and Artistic Activities, Sports, etc.**

- **Participation in artistic and cultural activities of persons with disabilities**
  - Experience of high-quality cultural art at special support school
- **Promotion of sports and athletic training for persons with disabilities**
  - Enhanced training of athletes, such as Paralympic athletes

11. **Promotion of Cooperation and Collaboration in the International Community**

- **Promotion of policies for persons with disabilities under international cooperation**
- **Promotion of international exchange with persons with disabilities, including culture, arts, and sports**
  - Dispatching the diverse charm of Japan, including cultural arts of persons with disabilities
Section 3 Basic Principle of Fourth Basic Programme

1. Further Reinforcement of the Removal of Social Barrier by Taking the 2020 Tokyo Paralympic Games as an Opportunity
   The 2020 Tokyo Olympics and Paralympic Games will be held during the planning period of the Fourth Basic Programme. The Paralympic Games, where everyone from all over the world will gather regardless of the presence or absence of a disability and see the overwhelming performance of players with disabilities, is considered to be a terrific opportunity to make a big change towards the realization of an inclusive society.
   For this reason, the Fourth Basic Programme states the importance of strongly promoting efforts towards the elimination of barriers for persons with disabilities from society as a whole (the elimination of social barriers) by taking the 2020 Tokyo Paralympic Games as an opportunity as well.
   Specifically, from a cross-sectional perspective common to each field, the Fourth Basic Programme states the importance of improvements in accessibility in every aspect of society and has determined to incorporate the viewpoint of improving accessibility in every aspect of society. With consideration of the fact that ICT is penetrating the entire society of Japan, the Fourth Basic Programme promotes the proactive introduction of innovative technologies, including ICT, with accessibility in various situations kept in mind from the viewpoint of eliminating social barriers.

2. Respecting the Philosophy of the Convention on the Rights of Persons with Disabilities and Ensuring Compatibility with the Convention
   The Fourth Basic Programme is the first basic programme for persons with disabilities, which was formulated for the first time since the ratification of the Convention on the Rights of Persons with Disabilities in 2014. The Fourth Basic Programme respected the philosophy of the Convention and decided to ensure the compatibility of the Fourth Basic Programme with the Convention.
   Specifically, as a cross-sectional perspective common to each field, the Fourth Basic Programme respects the principles of the Convention and ensure the compatibility of the Fourth Basic Programme with the Convention, and clearly states that persons with disabilities are not just objects of various measures for persons with disabilities, but should be grasped as entities participating in society based on their own decision while receiving necessary support and that persons with disabilities are expected to participate in the decision-making process in order to reflect their viewpoints in various measures at the time of discussing and evaluating such measures. On top of that, the Fourth Basic Programme promotes the participation of persons with disabilities in the decision-making process with appropriate information security and other reasonable accommodation given in accordance with the obstacle characteristics of each individual.

3. Steadily Promoting Initiatives Aimed at Eliminating Discrimination against Persons with Disabilities
   The Fourth Basic Programme is the first basic programme for persons with disabilities established since the enforcement of the Act for Eliminating
Discrimination against Persons with Disabilities (Act No. 65 of 2013, hereinafter referred to as the “Act for Eliminating Discrimination”). Specifically, the Fourth Basic Programme further promotes the development of facilities and the provision of services and information through the formulation and revision of guidelines etc. in each field, with consideration for persons with disabilities and by specifying concrete ideas concerning the development of the environment prescribed in the Act for Eliminating Discrimination. Furthermore, the Fourth Basic Programme also promotes the establishment of regional councils in supporting the elimination of discrimination against persons with disabilities.

4. Enhancement of Target Goals for Steady and Effective Implementation
In order to implement the Fourth Basic Programme steadily and effectively, performance targets have been set in all fields and drastically enriched the number of target goals (from a total of 45 in the Third Basic Programme to a total of 112 in the Fourth Basic Programme). The main target goals are shown in Chart 1-2.
Furthermore, from a cross-sectional perspective common to each field, the Fourth Basic Programme promotes effective measures through a plan-do-check-act (PDCA) cycle to be established in each field and determines to constantly review various measures through the PDCA cycle while utilizing the target goals.

5. Consideration for Complex Difficulties of Women, Children, and Elderly People with Disabilities
With consideration of the fact that careful attention is required for persons with disabilities placed in complex inconvenient situations, such as women with disabilities, the Fourth Basic Programme promotes detailed support to women, children, and elderly people with disabilities with consideration of their complex difficulties from a cross-sectional perspective common to each field.
In addition to the need for various assistance depending on the characteristics and state of each disability type, there are cases where the situation is more complicatedly difficult for women with disabilities, in particular. The Fourth Basic Programme clearly states the importance of formulating and implementing policies for persons with disabilities with these points in mind.

6. Promotion of Understanding of Importance of Life
Keeping in mind of the case of killing in facilities for persons with disabilities, which occurred in July 2016, the Fourth Basic Programme states that the government should strive to promote public understanding and share the sense of value that the importance of life does not change with the presence or absence of disabilities as a matter of course and that people with disabilities and those without disabilities should live together in society while supporting each other without prejudice to the presence or absence of disabilities.
### Chart 1-2  Fourth Basic Programme for Persons with Disabilities  Main Target Goals

**Fourth Basic Programme for Persons with Disabilities  Main Target Goals**

<table>
<thead>
<tr>
<th><strong>&lt;Improvements in safe and secure living environments&gt;</strong></th>
<th>Current value (latest value)</th>
<th>Target value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Barrier-free rate of certain traveler facilities (Note 1)</td>
<td>87.2% (Step difference eliminated (FY2016)</td>
<td>Approximately 100% (same as the item in the left cell) (FY2020)</td>
</tr>
<tr>
<td>Introduction rate of low-floor buses (Note 2)</td>
<td>53.3% (FY2016)</td>
<td>Approximately 70% (FY2020)</td>
</tr>
<tr>
<td>Number of welfare taxis introduced</td>
<td>15,128 taxis (FY2016)</td>
<td>Approximately 28,000 taxis (FY2020)</td>
</tr>
</tbody>
</table>

**Note 1:** Percentage of all passenger facilities accepting 3,000 or more travelers per day and conforming to the smoothing standard for public transportation based on the Barrier-Free Transportation Act.

**Note 2:** Vehicles subject to approval for exemption from the smoothing standard, such as those for public transportation, are excluded from the parameter.

<table>
<thead>
<tr>
<th><strong>&lt;Improvements in information accessibility and enhancement of communication support&gt;</strong></th>
<th>Current value (latest value)</th>
<th>Target value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Percentage of closed caption broadcasting hours in the total broadcasting hours of target programs</td>
<td>97.4% (NHK general TV) 99.5% (Five major commercial key stations) (FY2016)</td>
<td>100% (Note 3) (NHK general and five major commercial key stations) (FY2022)</td>
</tr>
</tbody>
</table>

**Note 3:** The target hours are to be expanded from 17 hours per day to 18 hours to attain 100%.

<table>
<thead>
<tr>
<th><strong>&lt;Elimination of discrimination, promotion of protection of rights, and prevention of abuse&gt;</strong></th>
<th>Current value (latest value)</th>
<th>Target value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Organization rate of regional councils in accordance with Act for Eliminating Discrimination against Persons with disabilities</td>
<td>37.8% (General municipality) (April 2017)</td>
<td>70% or over (same as the item in the left cell) (FY2022)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>&lt;Support for independent living people and promotion of their decision support&gt;</strong></th>
<th>Current value (latest value)</th>
<th>Target value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Establishment rate of supportive area councils for persons with developmental disorders</td>
<td>87% (Prefectures and government ordinance cities) (FY2016)</td>
<td>100% (same as the item in the left cell) (FY2022)</td>
</tr>
<tr>
<td>Number of municipalities or disabled welfare areas with local life support bases (Note 4)</td>
<td>37 municipalities with 9 zones (April 2017)</td>
<td>All regions (FY2020)</td>
</tr>
</tbody>
</table>

**Note 4:** Bases responsible for functions for residence support (consultation and acceptance in case of emergency)

<table>
<thead>
<tr>
<th><strong>&lt;Promotion of health and medical care&gt;</strong></th>
<th>Current value (latest value)</th>
<th>Target value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of long-term inpatients over one year in psychiatric wards</td>
<td>About 185 thousand people (FY2014)</td>
<td>146 to 157 thousand people (FY2020)</td>
</tr>
<tr>
<td>Establishment rate of prefectural institutions for difficult-to-treat medical treatment hospitals</td>
<td>Establishment of new medical supply system in April 2018</td>
<td>100% (FY2022)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>&lt;Employment, work, and economic independence support&gt;</strong></th>
<th>Current value (latest value)</th>
<th>Target value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of persons with disabilities employed by companies of a certain size or more</td>
<td>496,000 people (more than 50 people) (June 2017)</td>
<td>585,000 people (more than 43.5 people) (FY2022)</td>
</tr>
<tr>
<td>Priority purchase records on goods at work facilities of persons with disabilities</td>
<td>17.1 billion yen (FY2016)</td>
<td>Increase year-on-year (Until FY2022)</td>
</tr>
</tbody>
</table>
Section 4 Basic Ideas of Fourth Basic Programme and Major Measures for Each Field

The following basic ideas and related measures are specified on a field-by-field basis.

1. Establishment of Safe and Secure Living Environment

   [Basic idea]
   - Promotion of improvements in accessibility by the elimination of social barriers in the living environment of persons with disabilities through the maintenance of fine housing, living, and easy-to-move conditions, the spread of accessibility-conscious facilities, and the comprehensive advancement of town development with consideration for persons with disabilities.

   [Main specific measures]
   - Promotion of the supply of public rental housing for persons with disabilities with consideration for them (e.g., implementation of tenant priority and exemption from finding guarantors).
   - Establishment of a new housing safety net system (e.g., a registration system for rental housing that accommodates persons with disabilities).
   - Promotion of barrier-free public transportation (e.g., the elimination of steps and introduction of falling prevention equipment such as platform doors).
   - Promotion of education and training of transport operators.
   - Research and development and service expansion of new systems that contribute to the safe and comfortable movement of persons with disabilities (e.g., a driving support system utilizing signal information, a safe driving support system, and intelligent transportation system).
   - Promotion of barrier-free buildings.
   - Promotion of the universal design (*2) standardization of everyday life products.
   - Barrier-free making of the visitor centers, garden roads, etc. in national and quasi-national parks.
   - Promotion of the dissemination of the parking permit system (*3).
• Promotion of pedestrian mobility support using ICT (Promotion of creating environments where private business operators and others can provide various services by developing and utilizing spatial information infrastructure, such as indoor and outdoor seamless digital maps and indoor positioning environments).

*2: Universal design
The idea of making things comfortable and convenient for as many different people at as many stages of life as possible.

*3: Parking permit system
A system that issues use certificates to persons with disabilities falling under certain conditions so that they can use parking spaces commonly under the cooperation of regional facilities.

2. Improvements in Information Accessibility and Enhancement of Communication Support

[Basic idea]
• Promotion of improvements in information accessibility through the development and provision of information and communication devices and services with consideration of persons with disabilities and various efforts, including the spread of broadcasting and publication that are easy for persons with disabilities to use in order to make it possible for them to access necessary information smoothly.
• Aiming to enhance communication support for persons with disabilities through training and securing human resources in charge in order to enable them to smoothly express their intention and communicate.

[Main specific measures]
• Promotion of the planning, development, and provision of information and communications equipment and services with consideration for persons with disabilities.
• Procurement of information and communications equipment based on international standards for accessibility.
• Establishment of an implementation system of a telephone relay service to support hearing impaired persons to call by themselves.
• Promotion of the spread of subtitle broadcasting, commentary broadcasting, and sign language broadcasting.
• Promotion of the spread of electronic publications with consideration of accessibility
• Enhancement of communications support through the development and securement of sign language interpreters
• Provision of administrative information with consideration of accessibility (proactively utilizing innovative technologies such as ICT)

3. Promotion of Disaster Prevention, Crime Prevention, Etc.

[Basic idea]
• Promotion of the creation of areas that are resistant to disasters in order to allow persons with disabilities to live safely and securely in local communities and promotion of efforts for disaster prevention and reconstruction in order to provide adequate support with their disability
characteristics taken into account and to secure evacuation centers and emergency temporary housing in times of disaster.

- Promotion of crime prevention measures and preventing consumer troubles in order to protect persons with disabilities from criminal damage and consumer damage.

[Main specific measures]

- Promotion of the establishment of a system of information transmission with consideration for their disability characteristics in times of disaster.
- Promotion of barrier-free evacuation centers, emergency temporary housing, and promotion of welfare evacuation center (*4).
- Promotion of the introduction of an emergency rescue call (dial 119) system over the smartphone that will not rely on voice.
- Provision of stable welfare services for persons with disabilities in affected areas (support for disabled welfare service providers in affected areas).
- Promotion of an emergency call service (dial 110) by facsimile and email.
- Establishment of a system for ensuring the safety of support facilities for persons with disabilities in collaboration with relevant organizations and local residents.
- Enhancement of a support system for victims of sexual offenses and sexual violence, including persons with disabilities (e.g., promotion of the establishment and stable management of an administrative one-stop support center for stable victims of sexual offenses and sexual violence).
- Development of a system of consumer daily life consultation (acceptance of consumer consultation by fax and email and promotion of counselor training for understanding persons with disabilities).

*4: Welfare evacuation center
A shelter where special attention is given to those who are difficult to live in general evacuation centers.

4. Elimination of Discrimination and Promotion of Rights Advocacy and Prevention of Abuse

[Basic idea]

- Wide implementation of efforts to eliminate discrimination against persons with disabilities in order to promote the elimination of discrimination caused by obstacles in every aspect of society for the effective enforcement of the Act for Eliminating Discrimination against Persons with Disabilities (Act No. 65 of 2013, hereinafter referred to as the “Act for Eliminating Discrimination”).
- Prevention of the abuse of persons with disabilities through the appropriate operation of the Act on the Prevention of Abuse of Persons with Disabilities and Support for Caregivers (Act No. 79 of 2011) and the steady promotion of the protection of the rights of persons with disabilities in order to prevent the infringement of rights of persons with disabilities and to relieve their damage.

[Main specific measures]

- Prevention of the abuse of persons with disabilities with the help of
consultation support specialists

- Improvements in implementation systems of preventing the discrimination and infringement of rights against persons with disabilities and the consultation for disaster relief and dispute resolution.
- Steady promotion of environmental improvements in terms of both hardware and software for the elimination of discrimination against persons with disabilities and the promotion of reasonable accommodation (with consideration of the smooth implementation of measures, such as the concretization of the idea of environmental improvements specified in guidelines, for example).
- Promotion of the establishment of regional councils based on the Act for Eliminating Discrimination.
- Guidance on the Public Employment Security Office (commonly known as Hello Work) and dispute settlement assistance in the employment field, such as mediation by third parties.
- Promotion of consideration and assistance in the procedures requiring entry of documents with signs and stamps.

5. Support for Independent Living and Promotion of Decision-making Support

[Basic idea]

- In addition to the provision of necessary decision support to persons with disabilities who are difficult to decide and express their intentions by themselves and building a system that enables them to receive consultation support in their familiar areas based on their decision.
- Further promotion of a regional shift of persons with disabilities and advancing measures to ensure that persons with disabilities can receive appropriate assistance in accordance with local circumstances at the necessary places whenever necessary.
- Quantitative and qualitative enhancement of home services, enhancement of support for children with disabilities, improvements in the quality of disability welfare services, research and development of equipment that contributes to improving accessibility, steadily work to nurture and secure disability welfare personnel.

[Main specific measures]

- Promotion of support for persons with disabilities who are difficult to decide and express their own intention.
- Promotion of the adequate use of an adult guardianship guidance system (a grant of necessary expenses, nurturing the personnel capable of properly conducting duties, such as adult guardians).
- Improvements in the system for providing comprehensive consultation support in response to diverse types of each person’s obstacles, age, gender, state, etc.
- Support for counseling for children with developmental disorders and their families, enhancement of a regional life support system centering on development centers for persons with developmental disorders.
- Improvements in support systems for children with higher brain dysfunction.
- Promotion of personnel who conduct peer support and promotion of peer support (*5).
- Promotion of efforts towards independent training (function training and daily life training) by professional personnel according to users’
disability characteristics.

• Introduction of independent living assistance, a new service that supports persons with disabilities living alone.
• Comprehensive community support for children with disabilities who need medical care (promotion of the cooperation of relevant organizations, such as health, medical care, and welfare organization).
• Promotion of the training and placement of personnel giving guidance to providers of disability welfare services and promotion of research and development on quality and inexpensive welfare equipment.
• Training of assistant dogs for persons with physical disabilities and facilitation of the use of facilities for persons with physical disabilities using assistant dogs.
• Training and securing welfare professionals, those engaged in rehabilitation, home helpers who understood users’ disability characteristics and improvements in the work conditions and work environment of workers engaged in welfare services for persons with disabilities.

*5: Peer support
Aimed at enabling people to get a feeling of security or self-affirmation that is not easy to obtain from professional assistance by sharing their feeling based on their experience with those who have experienced the same issue or environment.

6. Promotion of Health and Medical Care

[Basic idea]

• Provision of medical care and support to persons with mental disorders in communities as much as possible.
• Promotion of the early discharge of persons with mental disabilities from the hospital and their regional transition for the elimination of so-called social hospitalization while making efforts to support them after discharge for their smooth transition to and settlement in communities.
• Enrichment of a regional medical system in order to receive necessary medical care and rehabilitation in communities familiar with persons with disabilities.
• Promotion of the development of innovative medicines through the achievements of excellent basic research, while advancing research and development on elucidation, prevention, treatment, etc. of the etiology and pathology of diseases by utilizing the latest knowledge and technology.
• Promotion of the development of innovative medical devices to meet the needs for high-quality medical services.
• Steady promotion of the training and securing of health and medical personnel, and health and medical measures for intractable diseases, and policies concerning the prevention and treatment of diseases and others that cause disabilities.

[Main specific measures]

• Establishment of an appropriate regional mental health medical system and improvements in consultation functions (promotion of the collaboration between medical departments and specialized departments and establishment of a psychiatric emergency system that can respond to various emergency needs).
• Enhancement of outreach (visit support) to people with mental disorders by a number of professionals different in occupation.
• Establishment of a comprehensive care system in response to mental disorders (the construction of a support system through the multi-layered cooperation of psychiatric medical institutions, other medical institutions, community aid operators, municipalities, etc.)
• Support for the smooth migration and consolidation of persons with mental disabilities to community life after discharge
• Improvements in a regional medical system to enable persons with disabilities to receive necessary medical care and rehabilitation in their familiar areas.
• Provision of services and providing information for the health promotion of persons with disabilities
• Support for the development of equipment to support the living and independence of persons with disabilities
• Promotion of the training of doctors who can care and support people with developmental disorders and promotion of placement of supporters, such as visit support specialists
• Promotion of research on intractable diseases to improve medical standards for patients suffering from intractable diseases, securing a stable medical life for intractable patients, and consultation on their daily life.

7. Enhanced Administrative Consideration

[Basic idea]

• Provision of a necessary environment for judicial proceedings and elections, along with reasonable accommodation according to obstacle characteristics in order to make it possible for persons with disabilities to exercise their rights smoothly.
• In addition to thorough consideration for persons with disabilities at the reception desks of administrative agencies, providing administrative information by actively introducing ICT, and trying to give consideration to accessibility.
• Constantly reviewing the so-called disqualification clauses with consideration of the purpose of each system, technological progress, and social situation changes.

[Main specific measures]

• Appropriate consideration for smooth communication in the operation of criminal case procedures
• Enhancement of social reintegration support from the viewpoint of preventing repetitive offenses committed by persons with intellectual disabilities (necessary support for the resolution of legal disputes that can be an impediment to their social reintegration).
• Enhancement of information provisions related to elections and others according to obstacle characteristics of persons with disabilities (e.g., sign language interpreters and subtitles for election broadcasting)
• Barrier-free at polling stations and appropriate implementation of proxy voting.
• Through going consideration of persons with disabilities through training for officials of administrative organizations.
• Provision of information through websites with consideration for accessibility (adoption of specifications that can be operated only with
the keyboard, giving subtitles and audio commentary to the video).

8. Employment, Work, and Economic Independence Support

[Basic idea]
- Securement of diversified employment opportunities and development of personnel who can support the employment of persons with disabilities in order to motivate them to fully demonstrate their abilities according to their aptitude.
- Promotion of comprehensive support for those who are difficult to work normally, including improvements in the level of wages by raising the base of welfare employment conditions.
- Supporting the economic independence of persons with disabilities under an appropriate combination of policies for promoting their employment and work and welfare measures.

[Main specific measures]
- Consistent support including pre-employment support through workplace securement.
- Promotion of employers’ understanding of employing persons with disabilities (e.g., promotion of trial employment (*6)).
- Implementation of integrated consultation support from the viewpoint of employment life (promotion of the establishment and functional enhancement of employment and living support centers for persons with disabilities).
- Implementation of vocational training that respects the desires of persons with disabilities at vocational ability development schools for persons with disabilities.
- Promotion of workplace consolidation through support for workplace securement in order to support lifestyle problems accompanying the employment of persons with disabilities.
- Enhancement of efforts to promote the employment of persons with mental disabilities based on the mandatory employment of persons with mental disabilities.
- Further dissemination and expansion of telework utilizing ICT.
- Promotion of employment support for persons with disabilities in the field of agriculture (information provision and support to employment facilities and companies etc. for persons with disabilities working in the field of agriculture).
- Improvements in the quality of employment at business establishments of support type A (e.g., suppression of easy business entry and grasp of management situation of business establishments).

* 6: Trial employment
Aims to promote the transition to persons with disabilities to regular employment after accepting them in the form of short-term trial employment.

9. Promotion of Education

[Basic idea]
- Promotion of efforts to deepen the social understanding of persons with disabilities, along with the establishment of a mechanism that enables persons with disabilities to receive education as much as possible.
• Efforts to develop an environment that can provide appropriate support, along with the further enhancement of reasonable accommodation in order to promote support for students with disabilities.
• Cross-sectional and comprehensive promotion of related policies to enable persons with disabilities to familiarize with numerous opportunities, such as education, sports, and culture, throughout their lifetime by creating an environment in which persons with disabilities can pursue their own possibilities and can live a prosperous life as community members.

[Main specific measures]
• Promotion of conditions to enable persons with disabilities to receive education as much as possible regardless of their disabilities and development of an inclusive education system.
• Securement of opportunities for children who need medical care and those who are forced to stay in the hospital for a long time or who want to learn with other children (e.g., arrangement of nurses for medical care).
• Enhancement of consideration in entrance examinations (e.g., utilization of ICT).
• Development of a special support education system at all schools through the formulation and utilization of individual guidance plans and individual education support plans.
• Promotion of efforts by all faculty members to deepen their understanding and expertise in special support education.
• Promotion of the dissemination of textbooks, teaching materials, and supporting equipment according to the educational needs of each person (e.g., smooth creation and supply of digital textbooks).
• Promotion of the development of a support system for students with disabilities at universities (e.g., unification of counseling desks and establishment of departments in charge of support, training and arrangement of support personnel).
• Support for employment of students with disabilities (institutions that support employment and collegiate and promotion of cooperation with companies and organizations that will be employed and networking)
• Support for learning in each life stage of persons with disabilities through research on effective learning and support methods, dissemination of results, etc.

[Basic idea]
• Enrichment of the lives of persons with disabilities through their participation in all arts and cultural activities and deepening of people’s understanding and awareness of their disabilities in order to contribute to the independence of persons with disabilities and promotion of their social participation.
• Enhancement of physical strength of persons with disabilities along with the promotion of their exchange and leisure time activities through recreational opportunities.
• Efforts to further disseminate community sports for persons with disabilities with the reinforcement of the training of athletes with disabilities in sports with a highly competitive nature.
[Main specific measures]
- Providing opportunities to appreciate and experience high-quality cultural arts at special support schools.
- Improvements in an environment where cultural and artistic activities can be carried out regardless of disabilities of people (e.g., training of human resources for cultural and artistic activities according to the needs of persons with disabilities, development of a consultation system, creation of a network of stakeholders).
- Support for persons with disabilities to participate in various community activities (e.g., various recreation classes, conventions, and athletic meetings).
- Improvements in facilities where persons with disabilities can become familiar with sports in the community.
- Provision of opportunities for everyone to become familiar with sports events for persons with disabilities and promotion of national sports for persons with disabilities.
- Support for efforts on sports for persons with disabilities sponsored by private organizations.
- Enhancement of the training of athletes with disabilities in sports with a highly competitive nature such as those in Paralympic Games.

11. Promotion of Cooperation and Collaboration in the International Community

[Basic idea]
- An appropriate response to examinations by the Disability Rights Committee and active participation in international efforts in the field of persons with disabilities.
- Work towards the achievement of sustainable development goals (SDGs) in implementing development cooperation.
- Promotion of the international exchange of persons with disabilities, including fields of cultural and artistic activities and sports, etc.

[Main specific measures]
- Active participation in initiatives implemented by international non-governmental organizations, such as the United Nations and regional international organizations for persons with disabilities.
- Appropriate response to reviews by the Disability Rights Committee.
- Promotion of efforts not to leave anyone alone towards the achievement of SDGs.
- Implementation of cooperation in research and development focused particularly on socially vulnerable people including persons with disabilities.
- Support for international exchanges of people with disabilities in the fields of cultural and artistic activities and sports, etc.
- Distribution of diverse charms of Japan, including cultural and artistic activities of persons with disabilities.